

The webinar will start soon



Hosted by: Nic Prenger & Andrew Menke

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Today's Presenters



Nic PrengerFounder and CEO



Andrew Menke
Vice President of AskGenius





Fundraising Consulting Annual Appeal Management Raiser's Edge Database Administration Fundraising Automation



























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Areas that we've optimized



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Areas we've optimized

- Writing the fundraising letter
- Designing your pledge card
- Using email for fundraising
- Using social media for fundraising
- Donations pages
- Donor personas
- Direct mail strategies
- ✓ Year-end giving

How to set the perfect ask amounts

You are here



Understanding donor personas





Steady Eddie



Checkbox Charlie



First gift Fran



Infrequent Earl



Campaign Cathy



Hidden Gem Helen





Steady Eddie



Checkbox Charlie

	Year	Appeal Gift	
	2016	\$100	
Firs	2017	\$100	ath
	2018	\$100	
	2019	\$100	
	2020	\$100	
	2021	\$100	

Infrequent Earl

Hidden Gem Helen

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Steady Eddie



First gift Francis

Best Strategies

- You can ask for more, but you won't get it
- If you ask for less, he may give less

Year	Appeal Gift	
2016	\$100	
2017	\$100	
2018	\$100	
2019	\$100	
2020	\$100	
2021	\$100	

Hidden Gem Heler





Steady Eddie



First gift Fran



Infrequent Earl

Year	Appeal Gift	
2016	\$0	
2017	\$0	
2018	\$0	
2019	\$0	
2020	\$20	
2021	???	

Hidden Gem Helen



Steady Eddie



First gift Fran

Best Strategies

- Big opportunity for increased giving to appeal
- Delightful first giving experience
- Ask for a large increase in year 2

Year	Appeal Gift
2016	\$0
2017	\$0
2018	\$0
2019	\$0
2020	\$20
2021	???

Hidden Gem Helen



Year	Appeal Gift			
2017	\$20			
2018 \$100				
2018 \$100				
2018 Campaign Gift \$50,000				
2019	\$0			
2020	\$0			
2021	???			



Campaign Cathy



Hidden Gem Helen

Year	Appeal Gift			
2017	\$20			
2018	\$100			
2018	\$100			
2018 Campaign Gift \$50,000				
2019	\$0			
2020	\$0			
2021	???			



First gift Fran

Infre



Campaign Cathy

Best Strategies

- Use the *letter* to recognize her campaign generosity
- In person visits
- Increase her gift request once the pledge is complete



Best Strategies

- Ask for a reasonable increase
- Give him a hug for being the perfect, loyal supporter



Checkbox Charlie



Infrequent Ear



Year	Appeal Gift	
2016	\$50	
2017	\$55	
2018	\$61	
2019	\$67	
2020	\$73	
2021	<any ask="" reasonable=""></any>	

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Best Strategies

- Greatest opportunity for increased giving to appeal
- Don't treat him like a non-donor
- Dig deep into his giving history



Checkhoy Charlie



Infrequent Earl

Year	Appeal Gift	
2016	\$1,000	
2017	\$0	
2018	\$1,500	
2019	\$0	
2020	\$0	
2021	\$0	

Hidden Gem Heler



Year	Appeal Gift	
2016	\$100	
2017	\$100	
2018	\$0	
2019	\$20	
2020	\$100	
2021	???	





Checkbox Charlie

Infrequent Earl

Hidden Gem Helen

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Best Strategies

- Stop sending her ask strings
- Stop sending her direct mail
- Start reaching out in person





Hidden Gem Helen

Checkbox Charlie

Infrequent Earl





Steady Eddie



First gift Fran



Campaign Cathy



Checkbox Charlie



Infrequent Earl

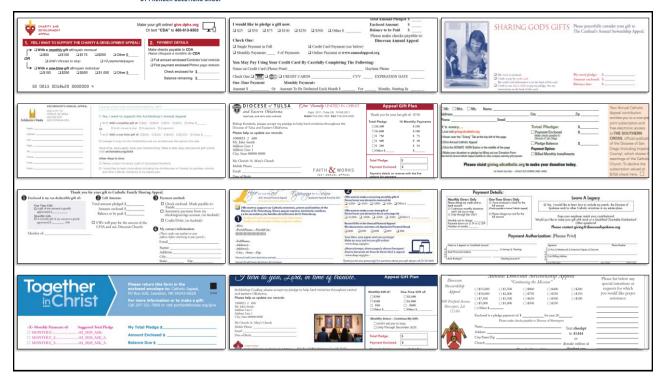


Hidden Gem Helen

Pledge card research







I would like to pled	lge a gift now.			
\$25 \$50 \$	\$75 🔲 \$100	\$250 \$50	00	
Check One:				
☐ Single Payment in	Full	☐ Credi	t Card Payment (see	below)
☐ Monthly Payments	# of Pay	ments 🖵 Onlin	e Payment at www.a	annuala
You May Pay Usin	g Your Credit	Card By Careful	ly Completing Th	ie Follo
Name on Credit Card	(Please Print) _			
Check One 🗆 VISA	Mastercard CRE	DIT CARD#		CVV
One-Time Payment	Moi	nthly Payments		
Amount \$	Or Amour	nt To Be Deducted H	Each Month \$	For



Two kinds of pledge cards



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Open-ended pledge card Make your gift online! <XXXXX.SalinaDiocese.org> To make your gift by credit card or electronic funds transfer, please visit our secure website 1. YES, I WANT TO SUPPORT THE 2022 CALL TO SHARE 2. PAYMENT DETAILS Make checks payable to: Bishop's Annual Appeal Thank you for your generosity. ☐ Full amount enclosed Your leadership gift is greatly appreciated! □ First payment enclosed Check enclosed for: \$ Balance remaining: \$ For questions or assistance, please call the Foundation Office at 785-827-8746 or email development@salinadiocese.org.



Open-ended pledge card

ES, I WANT TO SUPPORT THE 2022 CALL TO SHARE

Thank you for your generosity.

Your leadership gift is greatly appreciated!



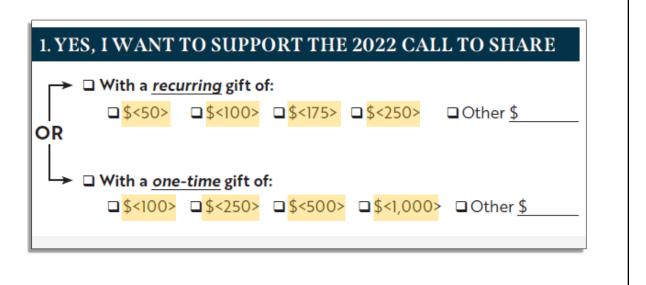
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Pledge card with ask amounts





Pledge card with ask amounts



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Which pledge card works better?





Open-ended card



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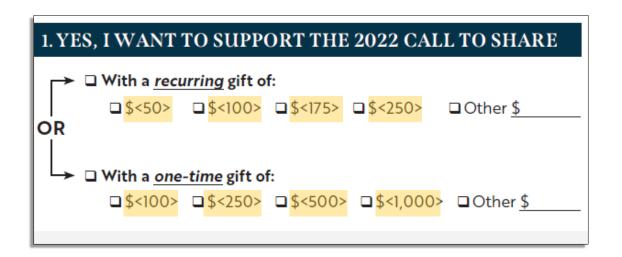
Open-ended card



Best used for: major donors



Card with ask amounts



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Card with ask amounts

Best used for: everyone else





Setting the *perfect ask amounts*



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Method 1

Send everyone the same pledge card

Appeal gift last year

Capital can paign gift

Most recept gift

Total lifeting giving

Method 2

Create high, medium and low pledge cards

Appeal gift years ago

Special every gift(s)

Date of first gift

Zip code

Method 3

Ask for 10% more than last year's gift

Appeal git 3 years ago

Largest gift

Date of las

Target Analytics





Set custom amounts for every household

Appeal gift last year

Appeal gift 2 years ago

Appeal gift 3 years ago

Capital campaign gift

Special event gift(s)

Largest gift

Most recent gift

Date of first gift

Date of last gift

Total lifetime giving

Zip code

Target Analytics





Practical application of our research



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You can't ask everyone for the same amount





Method 1

Send everyone the same pledge card

Method 2

Create high, medium and low pledge cards

Method 3

Ask for 10% more than last year's gift

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Standard amounts

All Donors

□ \$100 □ \$150 □ \$250 □ \$500

4.5%

increase in average gift

Personalized amounts

A □ \$25 □ \$50 □ \$75 □ \$100

B □ \$75 □ \$150 □ \$300 □ \$500

C □ \$250 □ \$500 □ \$750 □ \$1,000

D □ \$325 □ \$450 □ \$850 □ \$1,250

29%

increase in average gift





You *can't* ask everyone for a 10% increase

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Method 1

Send everyone the same pledge card

Method 2

Create high, medium and low pledge cards

Method 3

Ask for 10% more than last year's gift



Initial Gift	0% Increase
\$20	\$22 Way too low
\$100	\$110 Way too low
\$500	\$550 Prob too low
\$1,000	\$1,100 Too weird
\$5,000	\$5,500 Possibly OK

Initial Gift	10% Increase	Moderate	Aggressive
\$20	\$22	\$100	\$250
\$100	\$110	\$250	\$500
\$500	\$550	\$750	\$1,000
\$1,000	\$1,100	\$1,250	\$2,500
\$5,000	\$5,500	\$5,500	\$7,500



Initial Gift	10% Increase	Moderate	Aggressive
\$20	\$22	400%	1,150%
\$100	\$110	150%	400%
\$500	\$550	50%	100%
\$1,000	\$1,100	25%	150%
\$5,000	\$5,500	10%	50%

Don't assume *low gift* means *low capacity*











First-time donors are everything





Steady Eddie



Checkhox Charlie



First gift Fran



Infrequent Far

Year	Appeal Gift
2016	\$0
2017	\$0
2018	\$0
2019	\$0
2020	\$20
2021	???

Hidden Gem Helen

Appeal Gift

???







First gift Fran

2016	\$0
2017	\$0
2018	\$0
2019	\$0
2020	\$20

Year

Hidden Gem Heler

2021

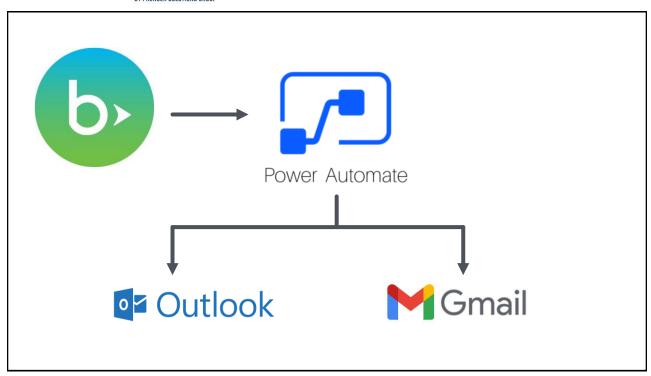
Best Strategies

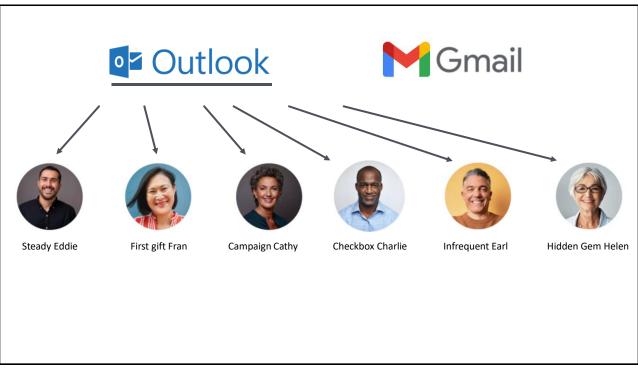
- Big opportunity for increased giving to appeal
- Delightful first giving experience
- Ask for a large increase in year 2



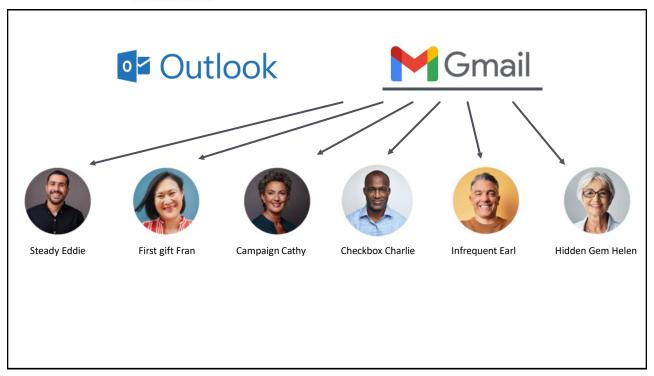


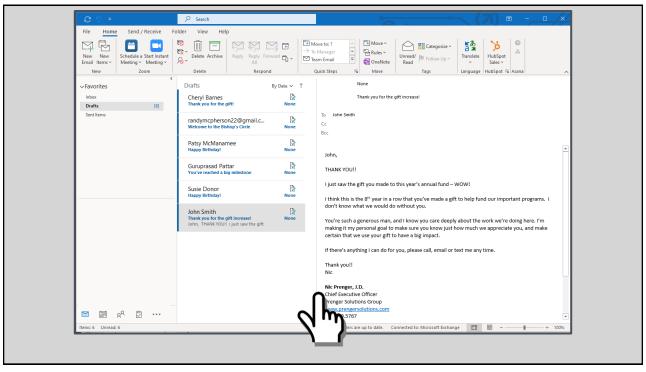




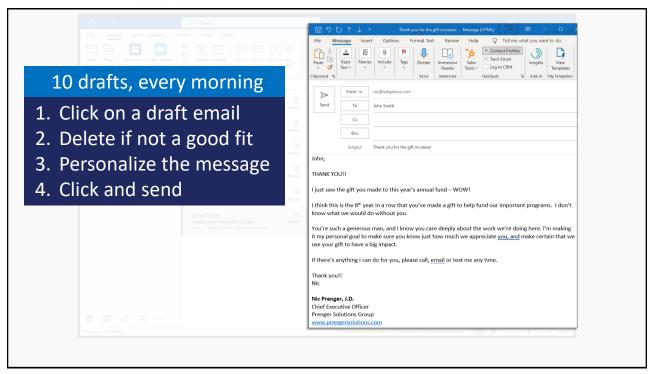






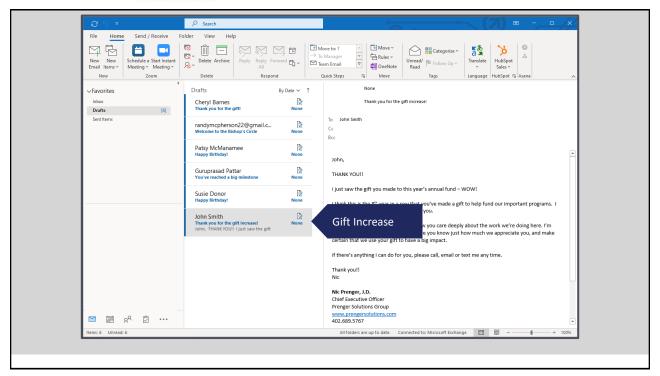


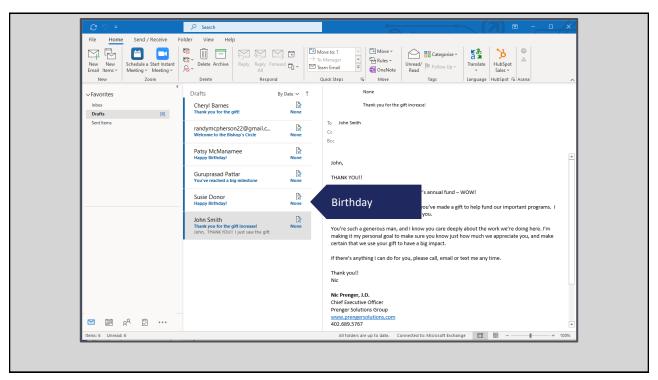




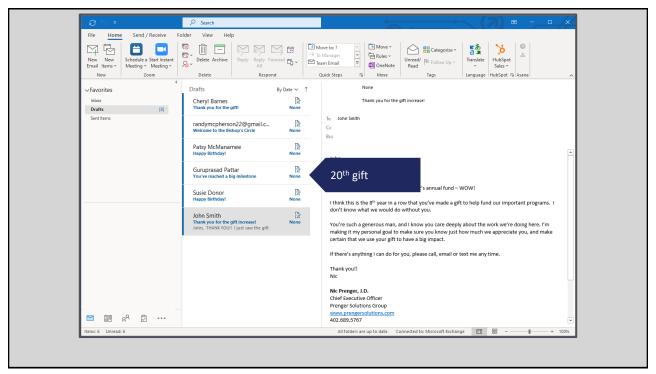


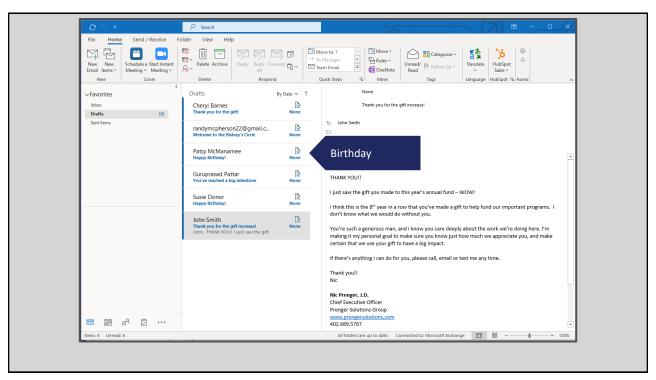




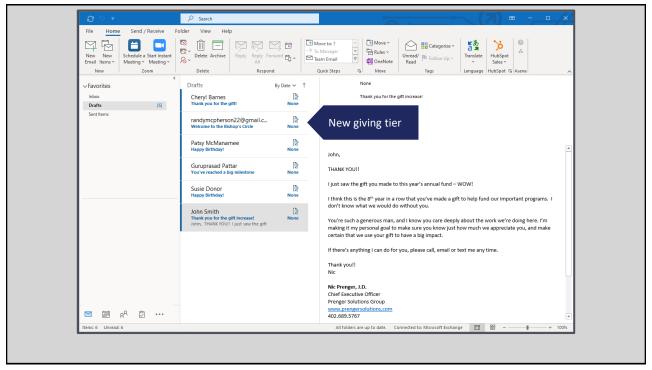


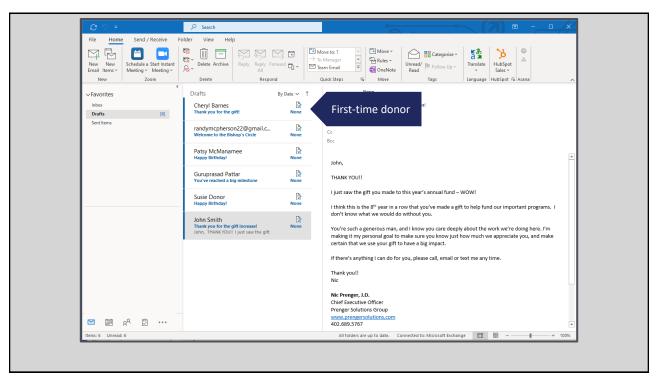












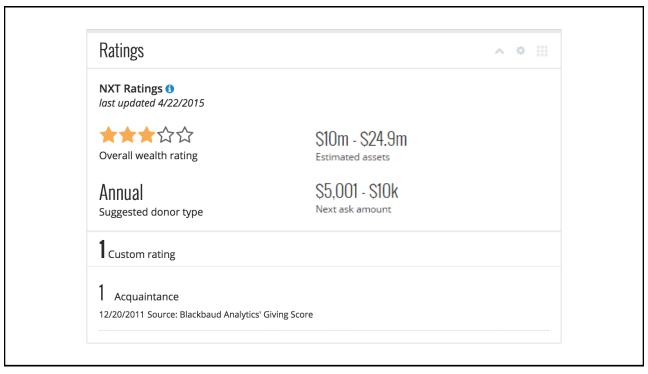


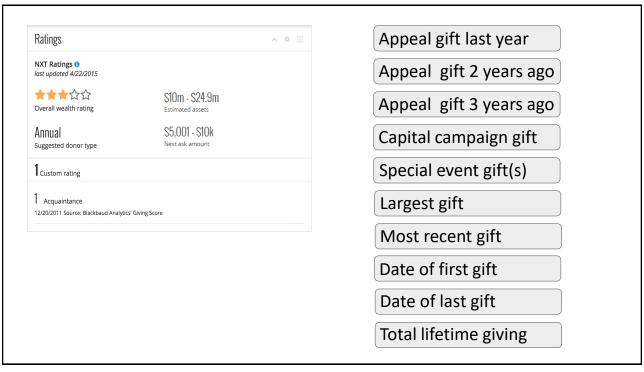


Wealth research is just an indicator

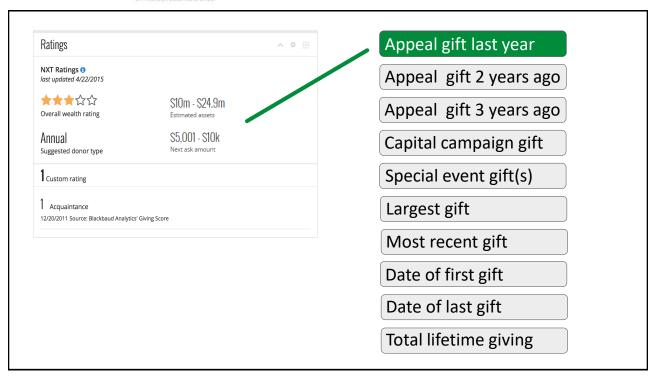


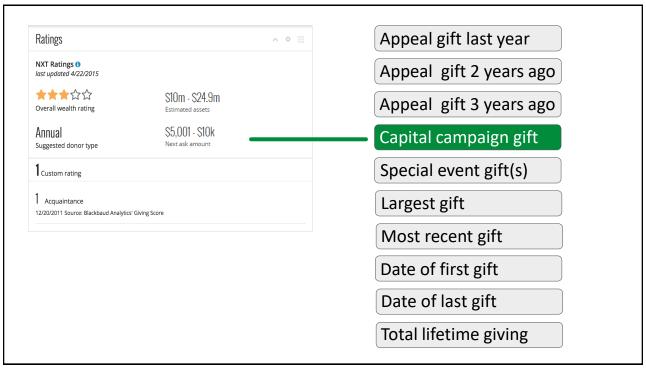




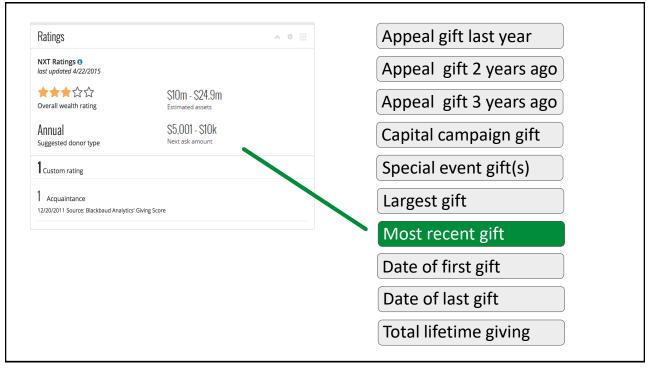












Most organizations ask for too little rather than too much





Initial Gift	10% Increase	Moderate	Aggressive
\$20	\$22	400%	1,150%
\$100	\$110	150%	400%
\$500	\$550	50%	100%
\$1,000	\$1,100	25%	150%
\$5,000	\$5,500	10%	50%

Should you include the ask amount in the letter?





Strategic Advice

Should we ask for a <u>specific amount</u> in the letter?



- Don't break the spell of the heartfelt letter
- Let the ask strings do the heavy lifting for you

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Strategic Advice

Should we ask for a <u>specific amount</u> in the letter?



Unless your ask amount is meaningful (instead of algorithmic)

"Please feed a child for \$20 a week"

"Please join this society with a gift of \$100"



Should you include the *prior gift* amount in the letter?



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Strategic Advice

Should we list the donor's <u>previous gift</u> amount in the letter or pledge card?

It depends...

- Helpful if you want to anchor them to the same gift
- BUT it is dangerous if your data isn't accurate (think pledges, spouses and soft credits)
- · And it makes asking for an increase very conspicuous



Monthly gifts are different than monthly installments

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		west all to the
☐ Yes! I/We want to our Catholic priests, f	amilies OR	With a monthly gift of: □ \$250 □ \$125 □ \$100 □ \$50 □ Other \$
and the poor in our d	iocese.	With a One-time gift of:
Primary email:		□ \$1,000 □ \$500 □ \$250 □ \$100 □ Other \$
Spouse email:		Recent gift to the Bishop's Annual Appeal
Phone:	□ Mobile □ Home □ Work	
	1 1 2 2	ସ 2019 ସ 2018 ସ 2017 ସ 2016
	ave paper, save your handwriting! e, easy & secure gift online!	Member of <parish name=""><city></city></parish>
	pport.DioceseofNashville.com	< <consituent id#="">></consituent>
		Sample A. Sample 123 Main Street
		Anytown, USA 00000-0000



McGavock Pike •	Nashville, TN 37214-1402 • 615.645.9768
OR OR	With a monthly gift of: ■ \$250 ■ \$125 ■ \$100 ■ \$50 ■ Other \$
	With a One-time gift of: □ \$1,000 □ \$500 □ \$250 □ \$100 □ Other \$
hila D Hama D Wash	Recent gift to the Bishop's Annual Appeal
bile 🛘 Home 🗖 Work	☑ 2019 ☑ 2018 ☑ 2017 ☑ 2016





One Family UNITED IN CHRIST

Dept. 2011, Tulsa OK 74182-2011 MAIN 918-294-1904 FAX 918-294-0920

fund ministries throughout the

Appeal Gift Plan

Thank you for your last gift of: \$750

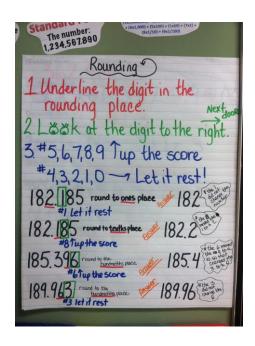
Total Pledge	10 Monthly Payments
\$2,500	\$ 250
\$1,000	\$ 100
\$ 750	\$ 75
□\$ 500	\$ 50
□\$ 250	\$ 25
☐ Other \$	\$

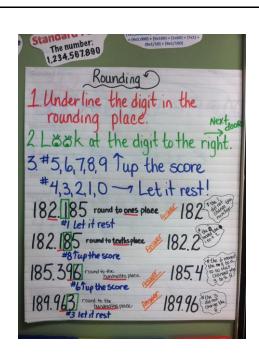
83

Rounding is really, really hard









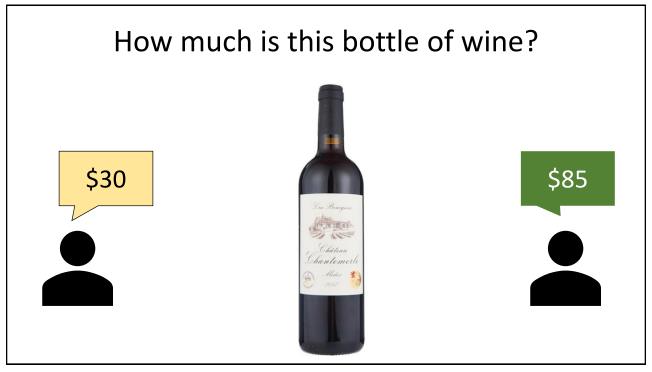




Understand anchoring bias



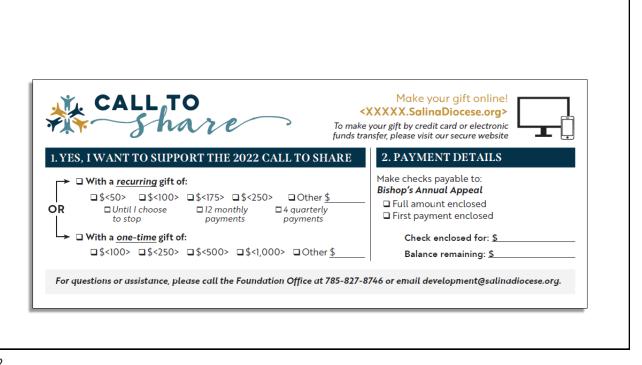






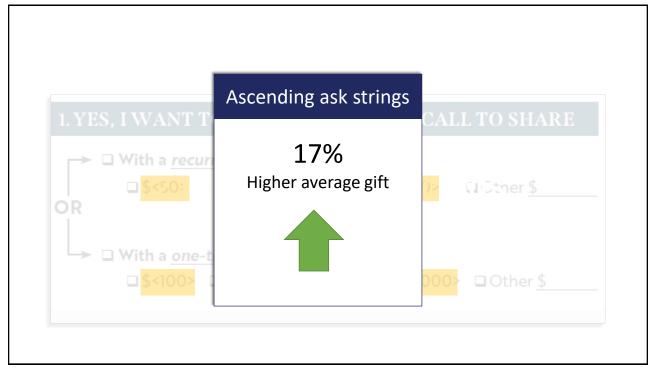
Put your ask string In the right order

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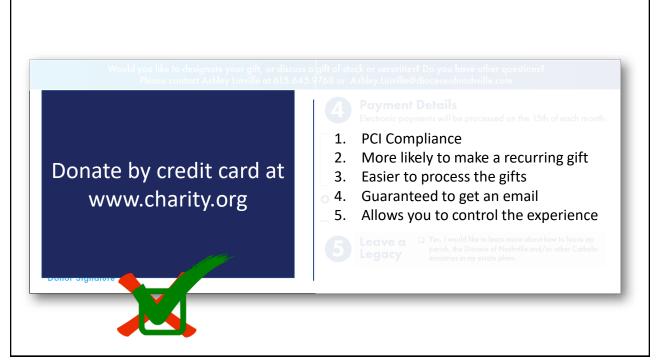
1. YES	, I WANT TO SUPPORT THE 2022 CALL TO SHARE
→ [With a <u>recurring</u> gift of:
	□ \$<50> □ \$<100> □ \$<175> □ \$<250> □ Other \$
OR I	
L,	With a one-time gift of:
	□\$<100> □\$<250> □\$<500> □\$<1,000> □Other\$





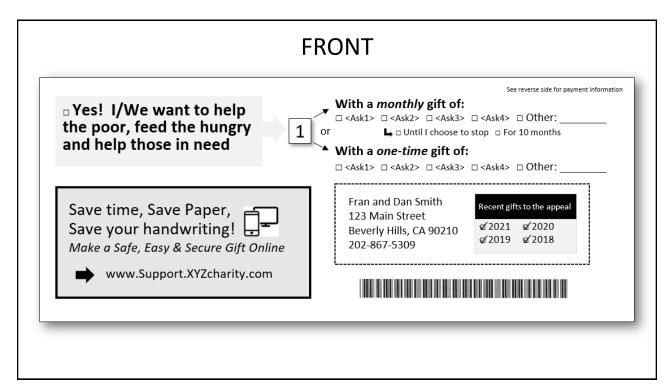
Stop asking donors to write their credit card info on the card

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World's Greatest Pledge Card Template





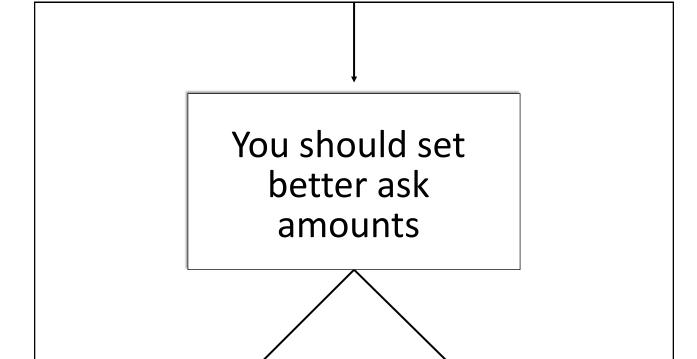
Donor Information	Payment Details Make checks payable to XYZ Charity
Primary email	☐ I have enclosed a check for the full amount ☐ I have enclosed my first payment, please send me reminders: ☐ monthly ☐ quarterly ☐ don't send reminders
Spouse email Phone: () □ mobile □ home □ work	Other/special instructions:
Leave a Legacy Yes, I would	like to discuss leaving something to XYZ charity in my will

Where you go from here

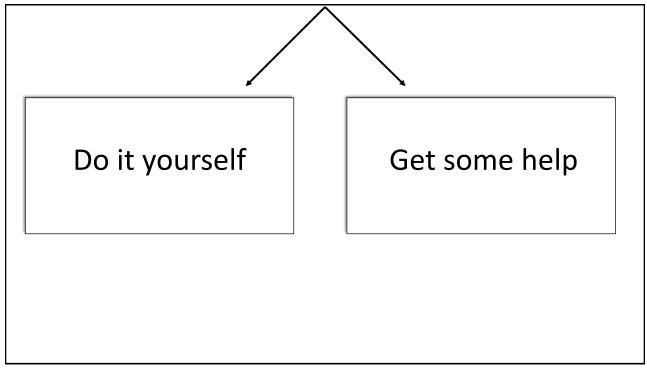


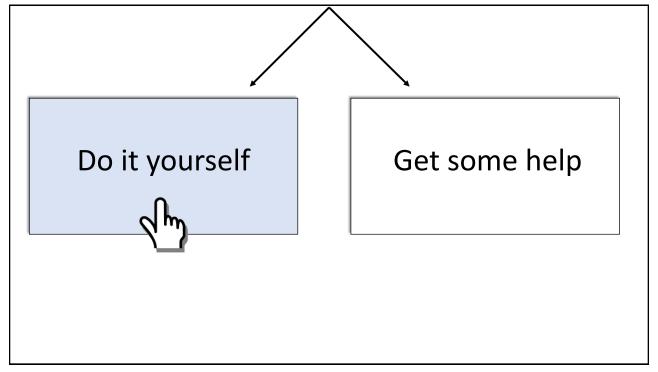


Setting the *right ask amount* is really, really important











Check your email later today

- 1. Link to this webinar recording
- 2. Link to download these slides
- 3. Link to download templates (letter, pledge card)
- 4. More information about AskGenius
- 5. Link to prior webinars and resources
 - World's greatest fundraising letter template
 - Pledge card design template
 - Donation page dos and don'ts

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Do it yourself

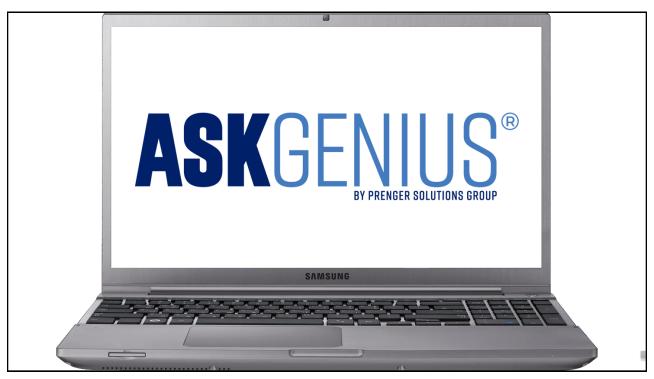


Get some help

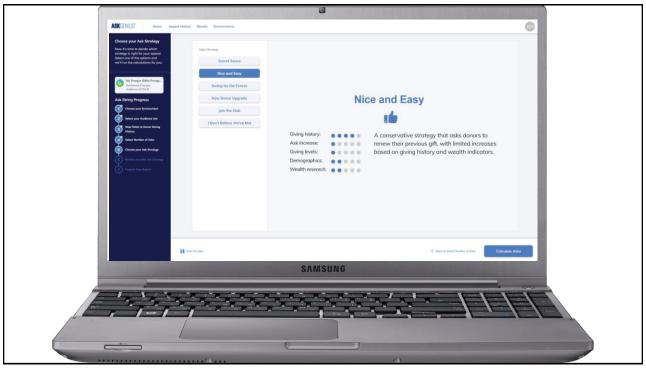


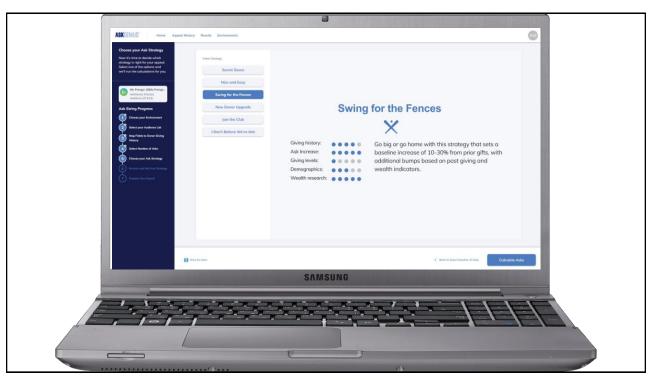
Do it yourself



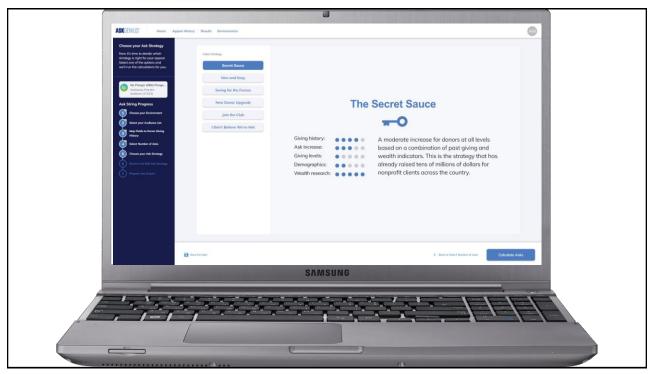






















Schedule a Private Demo
- 10 spots available -





Attend a Live Product Demo

Using AskGenius to set the perfect ask amount

Next Tuesday! February 28 at 11:00 a.m. CT







										ASK GE <u>NIUS</u>
AskGeniu	s Fundraising	a Newsl	ett	er	12	12	12	12	12	Fundraising is an Art and a Science
Raise more money w	ith fewer headaches. Every m	7777			and ca	se stud	dies tha	t you n	eed-	Every dyster is unique, lad as you not fundicating appeals, you'll ass patients emerge. Lesstage our approaches and your data to liberary docume who are many to open at to larger devoluces.
	the state of fundraising.			15.						Start impacting more people and more your maken fament with these strategies proven to raise more morney.
rst name*	Last name*	Email*								We're excited to share-our fundaming tips and strategies with you. Keep an eye sea for our newletter the first Thursday of each month.
								9		For you, check out awas of our recel pupolar currient - Pass our latest functioning counts to learn about our roost recent catalogue for county drawn naming and imprincing your popolate.
Subscribe						7.		14		Discourt Edge, for writing your process appeal inflo. Learn how to use wealth research or target profession year.
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										Conductive Minimal and American
Abou	t our fundraising i	newsletter								s sort through all the

